

RESOURCES

Managing Ups & Downs

If you are struggling to make ends meet or find yourself in a crisis, your first call should be 2-1-1. IMPACT 2-1-1 is a central access point for people in need in southeastern Wisconsin that can connect you to resources such as:

- Supplemental food and nutrition programs
- Shelter/housing options & utilities assistance
- Mental health & addiction and rehabilitation programs
- Employment & education opportunities
- Health care, vaccine & epidemic information

Saving & Spending

Milwaukee Public Library has books and other resources on money management. (414) 286-3011 or mpl.org

Riverworks Development Corp. Financial Clinic is a one-stop-shop, providing innovative solutions to help families achieve their financial goals through coaching and education to help them strengthen their credit scores and build wealth. (414) 906-9650 or riverworksmke.org

Wisconsin Saves is a statewide initiative devoted to promoting financial awareness and helping people commit to saving towards a goal. Become a saver today! (414) 263-5450 or wisconsinsaves.org

Credit & Debt

AnnualCreditReport.com is the official site to help you obtain your FREE credit report from the three main credit bureaus. (877) 322-8228 or annualcreditreport.com

Consumer Credit Counseling Service of Greater Milwaukee (CCCS) helps people achieve financial health through counseling, education and debt repayment services. (414) 482-8801 or creditcounselingwi.org

GreenPath Financial Wellness provides free, confidential financial, foreclosure prevention, reverse mortgage and debt counseling services, assisting clients to improve their financial situation. (800) 550-1961 or greenpath.com

MyFICO.com provides more information on the FICO credit score and how you can get yours. myfico.com

Housing

ENERGY ASSISTANCE provides funds to cover energy costs, emergency home repairs and restoration of utilities.

Wisconsin Home Energy Assistance Program (WHEAP): (866) 432-8947 or benefits.gov/benefit/1397

Keep Wisconsin Warm and Cool Fund: (800) 891-WARM (9276) or kwwf.org

HUD-APPROVED HOUSING AGENCIES provide advice on buying a home, renting, defaults, foreclosures, and credit issues.

ACTS Housing makes it possible for families with barriers to become homeowners. They provide home buyer and financial counseling, real estate brokerage, and rehab expertise. (414) 933-2215 or actshousing.org

Housing Resources, Inc. prepares people for successful home ownership and offers mortgage assistance in Milwaukee County, Waukesha County, and the City of Racine. (414) 461-6330 or hri-wi.org

2-1-1 is a free, confidential and multilingual helpline, available 365 days/year, 24 hours/day.

Connect to a specialist:

- Dial 2-1-1
- Text your zip code to TXT-211 (898-211)
- Visit impactinc.org/impact-2-1-1 to search a directory or chat live

Social Development Commission (SDC) Pathways to Homeownership program cuts obstacles and creates real opportunities for building wealth through homeownership. (414) 906-2700 or cr-sdc.org/pathways-to-homeownership

United Community Center provides programs to Hispanics and near south side residents of all ages in areas such as education, cultural arts, recreation, and health and human services. UCC offers homebuyer seminars and individual homebuyer counseling. (414) 384-3100 or unitedcc.org

The Landlord/Tenant Guide and fact sheets are available from the Department of Agriculture, Trade and Consumer Protection. (800) 422-7128 or datcp.wi.gov (click "Consumer Protection")

Metropolitan Milwaukee Fair Housing Council works to promote fair housing throughout the State of Wisconsin and offers case intake, counseling, investigative services, outreach and education, fair lending and inclusive communities programs. (877) 647-3257 or fairhousingwisconsin.com

The Milwaukee Rental Housing Center helps tenants and landlords with housing challenges such as understanding rental housing rights, finding legal and mediation services, accessing rental assistance and training/education. (414) 895-RENT (7368) or RentHelpMKE.org

Revitalize Milwaukee offers FREE, critical home repair and other services to veterans, seniors, and people with disabilities. (414) 312-7531 or freehomerepairs.org

Rent Smart is a free six-module course offered by UW-Madison Division of Extension that equips participants with tools to acquire and keep safe and affordable housing. fyi.extension.wisc.edu/rentsmart/rent-smart-online

Take Root Milwaukee connects people to free or low-cost resources that can help with homebuying, foreclosure prevention, or home repair and rehab. (414) 921-4149 or TakeRootMilwaukee.com

Wisconsin Housing & Economic Development Authority (WHEDA) is the state housing finance agency and works with partners to provide education and low-cost, fixed interest rate mortgages to low- and moderate-income individuals and families to purchase their first home. (414) 227-4039 or wheda.com

WIHousingSearch.org is a free service that helps you find housing to fit your needs and budget, including market-rate and affordable rentals, accessible units, housing for seniors and veterans, and more! wihousingsearch.org

Other Community Resources

There are many free and low-cost resources available for you and your family. Listed below are community-based organizations that can assist with a variety of issues that affect your financial health.

Employment & Work

Employ Milwaukee provides workforce employment and training services to a wide variety of youth and adults. (414) 270-1700 or employmilwaukee.org

Goodwill Financial Empowerment Services provides financial coaching, workshops, resources and information on disability work incentives. (414) 353-6400 or goodwillsew.com

Greater Milwaukee Urban League provides services and assists community residents through education, training, workforce development and economic development. (414) 374-5850 or tmul.org

Journey House Financial Opportunity Center offers free, confidential one-on-one employment, financial and benefits coaching and education. (414) 647-0548 or journeyhouse.org

JobsWork MKE provides job training and placement to unemployed and underemployed people to help them achieve self-sufficiency. (414) 249-5948 or jobsworkmke.org

Not sure where to start?

Contact **Milwaukee Public Library Ready Reference** at (414) 286-3011 or visit mpl.org.

Call 2-1-1 for urgent needs.

The Joseph Project provides transportation, soft skills training and connects individuals to direct hiring manufacturing companies. (414) 732-8450 or josephprojectwi.org

Wisconsin Community Services (WCS) provides services to ex-offenders, including skill and aptitude assessment, computer training, driver's license recovery and job placement. (414) 290-0400 or wiscs.org

WRTP/Big Step (WI Regional Training Partnership) provides tutoring, apprenticeship training, pre-employment certificate programs for skilled trades. (414) 342-9787 or wrtp.org

YWCA Southeast Wisconsin provides women of all ages with programs to increase self-sufficiency, including job training and financial literacy. (414) 374-1800 or ywcasew.org

General Needs & Concerns

AARP Fraud Watch Network provides free and real-time Watchdog Alerts and information on latest scams. aarp.org/fraudwatchnetwork

Better Business Bureau provides information on companies and services. (414) 847-6000 or bbb.org

Centro Hispano of Milwaukee delivers educational programs and services to Milwaukee Latino families. (414) 928-1600

Community Advocates helps people meet basic needs such as housing, disability advocacy and health care. (414) 449-4777 or communityadvocates.net

Consulate of Mexicano in Milwaukee Department of Community Affairs executes government programs of Mexico aimed to improve the quality of life and facilitate the social integration of Mexicans abroad. (414) 944-7590 or email comunidadesmke@sre.gob.mx

Consumer Financial Protection Bureau (CFPB) can assist you if you have an issue with a financial product or service. (855) 411-2372 or consumerfinance.gov

Extension Milwaukee County provides free financial education on topics including debt management, budgeting, securing rental housing, and more. (414) 615-0550 or milwaukee.extension.wisc.edu

Hmong American Friendship Association (HAFA) delivers educational programs and services to Hmong and Laotian refugees and the community at large. 24/7 Hotline: (414) 322-9522 or hmongfriendship.org

Legal Action of Wisconsin provides free legal services to low-income Milwaukee County residents with civil legal problems. (855) 947-2529 or legalaction.org

Legal Aid Society of Milwaukee provides free legal services to Milwaukee's most vulnerable residents. (414) 727-5300 or lasmilwaukee.com

Milwaukee County Department on Aging helps adults 60+ with transportation, caregiver support, legal services, long term care, and other benefits. (414) 289-6874 or county.milwaukee.gov/EN/Department-on-Aging

Milwaukee County Disabilities Services Division provides FREE information and assistance regarding community resources and services for adults with differing abilities ages 18 to 59. (414) 289-5915 or county.milwaukee.gov/EN/DHHS/DSD

Social Development Commission (SDC) provides a variety of services for low-income residents of Milwaukee County, including emergency assistance. (414) 906-2700 or cr-sdc.org

United Migrant Opportunity Services (UMOS) is a statewide nonprofit advocacy organization that provides services to improve the lives of under-served populations. (414) 389-6000 or umos.org

WI Women's Business Initiative Corporation (WWBIC) offers classes and assistance to save and grow your money or start a business. (414) 263-5450 or wwbic.com